

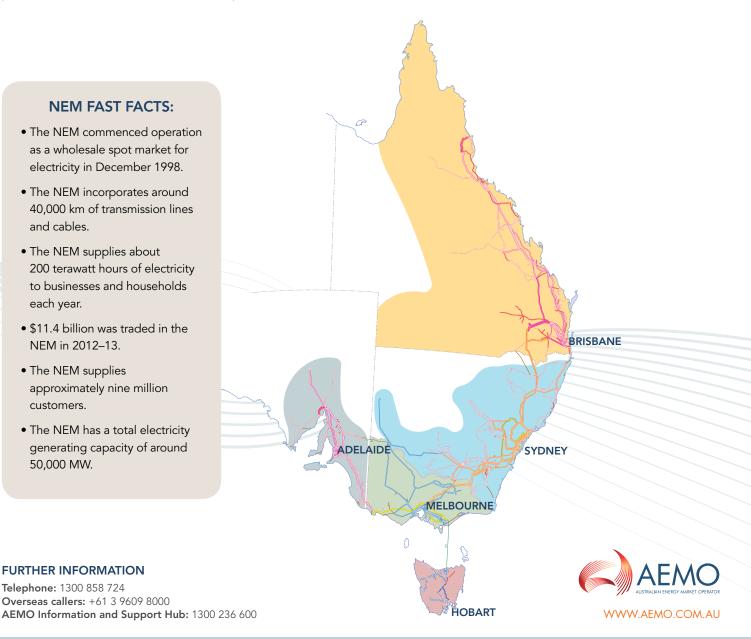
The National Electricity Market (NEM) operates on one of the world's longest interconnected power systems, stretching from Port Douglas in Queensland to Port Lincoln in South Australia and across the Bass Strait to Tasmania – a distance of around 5,000 kilometres.

The NEM spans Australia's eastern and south-eastern coasts and comprises five interconnected states that also act as price regions: Queensland, New South Wales (including the Australian Capital Territory), South Australia, Victoria, and Tasmania.

Western Australia and the Northern Territory are not connected to the NEM, primarily due to the distance between networks.

The NEM's transmission network carries power from electricity generators to large industrial energy users and local electricity distributors across the five states. These assets are owned and operated by state governments, or private businesses.

There are over 100 registered participants in the NEM, including market generators, transmission network service providers, distribution network service providers, and market customers.





### ENERGY RESOURCES

Electricity is produced by converting the energy found in resources, such as black or brown coal, natural gas, or oil. Renewable energy sources like solar and wind are also being used to produce electricity.

### **ANNUAL GENERATION BY FUEL TYPE (2013):**

100% = 195.525 GWh

50% 97,509 GWh

BLACK COAL

24% 47,255 GWh **BROWN COAL** 

14%

OTHER



12% 22,693 GWh

GAS

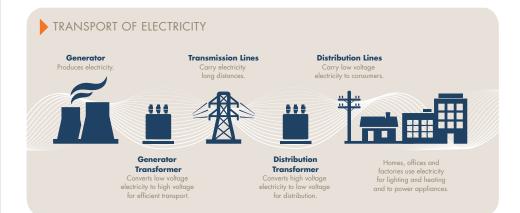
Data does not include generation from rooftop solar PV systems.

#### FURTHER INFORMATION

Telephone: 1300 858 724 Overseas callers: +61 3 9609 8000 AEMO Information and Support Hub: 1300 236 600

### THE ELECTRICITY NETWORK

To understand the NEM, it's necessary to understand the journey that electricity takes as it travels from generators to customers, and the technology and infrastructure that makes this possible. When an electrical appliance is switched on, power is instantly transmitted from a power station to the appliance. Although this occurs instantaneously, a specific sequence of events takes place to ensure the required electricity is delivered, as illustrated below:



## **BUYING AND SELLING ELECTRICITY – THE SPOT MARKET**

The NEM is a wholesale commodity exchange for electricity across the five interconnected states. Electricity cannot be stored easily, so the electricity market works as a "pool", or spot market, where power supply and demand is matched instantaneously in real time through a centrally coordinated dispatch process.

Generators offer to supply the market with specified amounts of electricity at specified prices for set time periods, and can re-submit the offered amounts at any time.

From all the bids offered, the Australian Energy Market Operator (AEMO) decides which generators will be deployed to produce electricity, with the cheapest generator put into operation first. NEM operation is designed to meet electricity demand (or consumption) in the most cost-efficient way.





### HOW THE NEM WORKS

#### THE NEM

The NEM is a wholesale electricity market in which generators sell electricity and retailers buy it to on-sell to consumers. There are over 100 generators and retailers participating in the market, so it's highly competitive and therefore an efficient way of maintaining relatively competitive electricity prices in the wholesale market

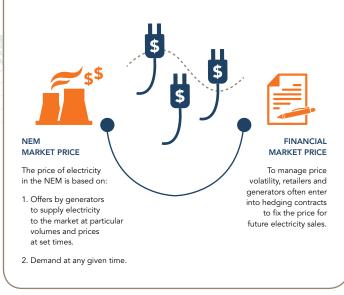


involves retailers and generators entering into hedging contracts to buy and sell electricity. These contracts set an agreed price for the electricity and help to manage the risk of price volatility.

SYSTEM 'THE GRID' The transmission and distribution networks deliver electricity from power stations anywhere in the system to homes and business 24/7.

### FLUCTUATING PRICES

All electricity sales are traded through the NEM. It is a wholesale market and prices fluctuate in response to supply and demand at any point in time.



#### FURTHER INFORMATION

Telephone: 1300 858 724 Overseas callers: +61 3 9609 8000 AEMO Information and Support Hub: 1300 236 600 Electricity production is matched to electricity consumption, and spare generating capacity is always kept in reserve in case it's needed. The current energy price then can be calculated. Electricity production is also subject to transmission limitations so that the network is not overloaded.

In delivering electricity, a dispatch price is determined every five minutes, and six dispatch prices are averaged every half-hour to determine the "spot price" for each NEM region. AEMO uses the spot price as its basis for settling the financial transactions for all electricity traded in the NEM.

The National Electricity Rules (the Rules) set a maximum spot price, also known as the Market Price Cap. At January 2014, this cap is set at \$13,100 per megawatt hour, and is adjusted annually for inflation. The Rules also set a minimum spot price, called the market floor price. The market floor price is -\$1,000 per megawatt hour. The Australian Energy Market Commission's Reliability Panel reviews the market price cap and market floor price settings every four years to ensure they align with the NEM reliability standard.

To pay generators, AEMO must recover costs from customers. Most customers don't participate directly in the NEM, so they purchase their electricity through a retailer. Customers pay the retailers a commercial tariff, and retailers manage customers' energy purchases, including paying AEMO the spot price.

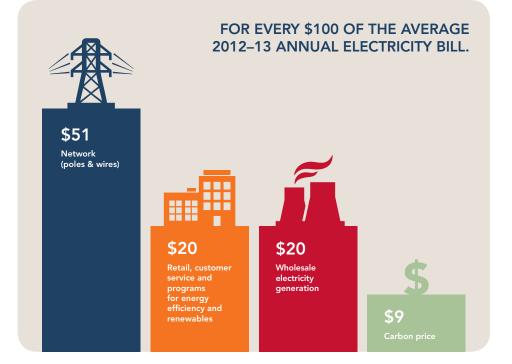
NEM participants need to manage the financial risks associated with the significant spot price volatility that occurs during trading periods. They achieve this by using financial contracts that lock in a firm price for electricity that will be produced or consumed at a given time in the future. These arrangements are generally in the form of derivatives, and include swaps or hedges, options and futures contracts.





## HOW YOUR ENERGY BILL IS CALCULATED

Generation costs make up about 20% of a typical electricity bill. The remainder is made up of network costs (around 51%), retail costs (around 20%), and the carbon price (around 9%). Source: Commonwealth Treasury).





Pictured above: AEMO control centre in Mansfield, Queensland.

### AEMO'S ROLE IN THE NEM

AEMO is responsible for monitoring electricity consumption and the flow of energy across the power system. If there are system limitations or increases in consumption, AEMO makes adjustments and, if supplies are inadequate to meet consumption, AEMO may issue notices to the market for additional generation or directly intervene as a last resort.

AEMO also monitors electricity voltage and frequency to make sure the system stays secure. It monitors the impact of planned power outages to make sure the system can accommodate any subsequent loss of generation or transmission capacity.

AEMO controls the NEM via two identical control centres in different states. Each can seamlessly assume responsibility for the entire NEM if needed.

Should consumption in a NEM region exceed supply, and all other means of meeting that consumption have been exhausted, AEMO can instruct network service providers to temporarily cut off the electricity supply to some customers, usually a large industrial customer. This action is only taken when there is an urgent need to protect the power system by reducing consumption and returning supply and demand in the system to balance.

AEMO also operates the retail electricity markets across the NEM. These markets underpin the wholesale market by facilitating retail competition and enabling all customers to purchase energy from the supplier of their choice.



#### FURTHER INFORMATION

Telephone: 1300 858 724 Overseas callers: +61 3 9609 8000 AEMO Information and Support Hub: 1300 236 600



### HOW ELECTRICITY IS MEASURED



A kilowatt-hour is the amount of electricity produced or consumed in an hour. A typical Australian home's daily usage is around 17 kWh.

## AEEMO AUSTRALIAN ENERGY MARKET OPERATOR WWW.AEMO.COM.AU

#### FURTHER INFORMATION

Telephone: 1300 858 724 Overseas callers: +61 3 9609 8000 AEMO Information and Support Hub: 1300 236 600